

**The Total IT Solution for Cruise Ships**

## **Worldwide Business Software & Solutions Ltd.**

### **Greece**

#### **Head Office**

50 Aspropotamou Street  
173 42 - Ag. Dimitrios  
Athens – Greece  
Tel.: +30 210 9858580  
[info@cruise-manager.com](mailto:info@cruise-manager.com)

### **Cyprus**

11 Bouboulinas Street  
1060 Nicosia, Cyprus  
[info@cruise-manager.com](mailto:info@cruise-manager.com)

### **Support Team**

Always Available  
Tel: +30 6942 20 40 02  
[support@cruise-manager.com](mailto:support@cruise-manager.com)

**[www.cruise-manager.com](http://www.cruise-manager.com)**

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## Introduction

The company Worldwide Business Software & Services founded in 2000 and created as an information technology (IT) solutions provider, for the cruise industry. WWBSS can meet the demanding IT needs for your cruise fleet, no matter how challenging. Our solutions designed to support all your requirements and locations. Our turnkey packages include system integration, installation, training, service, maintenance, 24-hour help desk, and total project management.

We did our first successful installation in 2001 and we are still supporting this vessel today. After 10 years of cooperation with companies in many countries, WWBSS developed a new version of the CruiseManager software, based on a decade experience. Today the company is providing one of the best IT software in the market, by giving you all the benefits that you will need, for the perfect work flow.

Do you need your IT system to have sophisticated capabilities, extensive control features and unusual tools? Or do you just need an easy-to-use, all-purpose software solution? Are there any manual procedures that need an application to help you automate them? Whatever your business needs and IT preferences, an efficient and cost-effective solution is within your reach with our highly flexible CruiseManager software's suite.

Our mission is to help cruise companies streamline their operations for increased sales, lower costs and improved services.

Our CruiseManager solution provides a comprehensive enterprise management system with a smooth implementation process and built-in customization for your operations.

This software delivers consistent results through one integrated system that includes the highest levels of customer training, service and support. It can grow with the size of your business and easily adapt to your changing needs.



Nowadays, CruiseManager attaches in a cruise ship the title of modern, serving the requirements of passengers and decreasing considerably the cost of ship-owner's company.

From now on, it doesn't need to follow the software's business logic, CruiseManager follows yours.

WWBSS

## Cruise Manager

It is a **new technology** by using PowerBuilder, which is an object oriented development tool and also Sybase as a high performance relational database.

CruiseManager is **dedicated to cruise industry**. It is not a converted software, from the hotel industry. The company and our software created and developed only for cruise. It is a **reliable solution** because it is **simple to use**, **easy to learn** and has **user friendly interface**.

Our development team can **customize it according customer's needs**. For example credit card clearing house, on board account card, excursion's ticket and anything else you may need.

Cruise Manager is **compatible with the existing hardware that you have**, like Micro's POS, many ticket printers like Boca, magnetic card printers like Zebra, passport readers like Desko etc. Even if you have a special hardware or a special need, we can easily implement a solution for you. All these are very important, because in a future cooperation with us, you don't have to buy new hardware.

Support is one of the biggest fears of any customer these days. That is why we decided to strengthen this area, by providing you **direct support 365 days per year**, so every customer feel protected.

## CruiseManager's Onboard Solution

### Cruise Ship's Back Office System

- Key of the operations of the ship
- Multiple Booking cruise capability allows easy handling of transit passengers.
- Multiple properties for cruise such as VAT, Currency, etc...
- Complete passenger and crew cabins handling with safety features – Lifeboats/rafts and Muster stations.
- Passenger, crew, special accounts and visitors handling
- Embarkation procedure, taking pictures, registering credit cards, scanning passports with offline functionality.
- Functionalities to modify posted invoices. Discounting, voiding, and moving in batch mode.
- Batch Procedures to handle passenger and crew details.
- Central cashless accounting
- Gratuity Handling
- Crew Administration including crew certificates features
- Product Administration
- Different price list ability for different revenue center and account types
- Automatic Happy Hour and beverage package handling.
- Luggage Tracking Functionality
- Scope to import manifest (Interfaces with different shore-side Reservation systems) that includes passengers details, pre booked or prepaid excursions, beverage packages and special requests.
- Customizing onboard cards design

### Cruise Ship's Front Office System

- All reception's procedures in a screen
- Maintenance system to avoid verbal order
- Real Time Cabin view

### Excursions Module

- Take care of essential shore excursions functions
- Registration of excursions per cruise using templates
- Capability to book Excursions or packages
- Scope to import pre-booked and prepaid packages.
- Batch procedures to print tickets, cancel excursions and give discounts.
- Waiting List Management functionality.
- Customizing printing design

### Gangway Module

- Passenger, crew and visitor movements are recorded
- Feature to handle visitors and visitors books

### **Point of sale**

- Designed to support the operation of all revenue generating departments
- Integrated with all products and their properties in Back Office
- Integrated with price lists and beverage packages
- Applies automatic different prices for different account types for many revenue centers

### **Credit Cards Module**

- Proceeding with clearance procedures in batch mode
- Interfaces with Clearing Houses and Banks
- Integration of new interfaces
- Information is secured and encrypted
- Capability to handle manual clearances

### **Cash Book Management System**

- Purser's Cash Handling
- Monitors cash payments from the reception
- Monitors cash payments, from all revenue generating departments.
- Multiple Cash Books handling

### **Optional Modules**

- Working Schedule
- Onboard table reservation system

### **Payroll Module**

- Fully integrated with the back office system
- Capability to hold series of separate payrolls
- Calculating elements dynamically according to the needs
- Monitors cash advances
- Customizing print designs

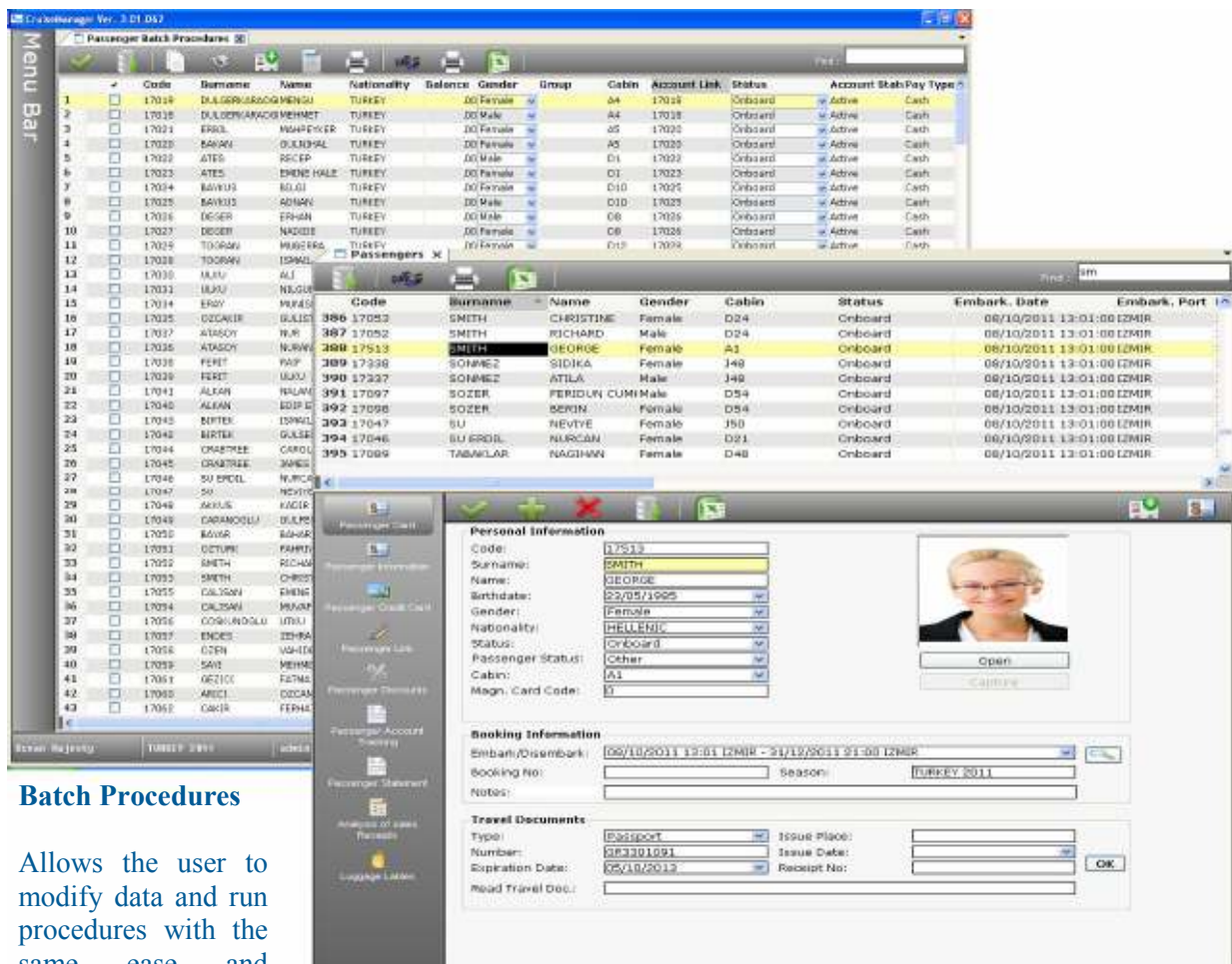
### **Inventory Management System**

- Integrated with POS System
- Offers the functionality required to manage the purchasing and inventory control processes



## Back Office

The Back office Module is dealing with all the needs of a cruise ship, starting with importing manifests into the CruiseManager System (Central Database) by following the workflow of a modern vessel. A unique Onboard Card is then produced, typically the night before, in order to reduce the embarkation time. These cards have been produced to deliver to passengers. The Onboard Card is unique and in case of a loss, a new card is generated which automatically deactivates the previous one. The CruiseManager embarkation procedure has the ability to retrieve and save, into the central Database, information whilst reducing time. These are the passenger's photo, personal information, multiple credit card information and booking information.



The screenshot displays the CruiseManager software interface. The top window shows a list of passengers with columns for Code, Surname, Name, Nationality, Balance, Gender, Group, Cabin, Account Link, Status, and Account Status/Pay Type. Below this, a detailed view of a passenger's information is shown, including Personal Information (Code, Surname, Name, Gender, Nationality, Status, Passenger Status, Cabin, Magn. Card Code) and Booking Information (Embark/Disembark, Booking No., Season, Notes). A photograph of the passenger is also visible.

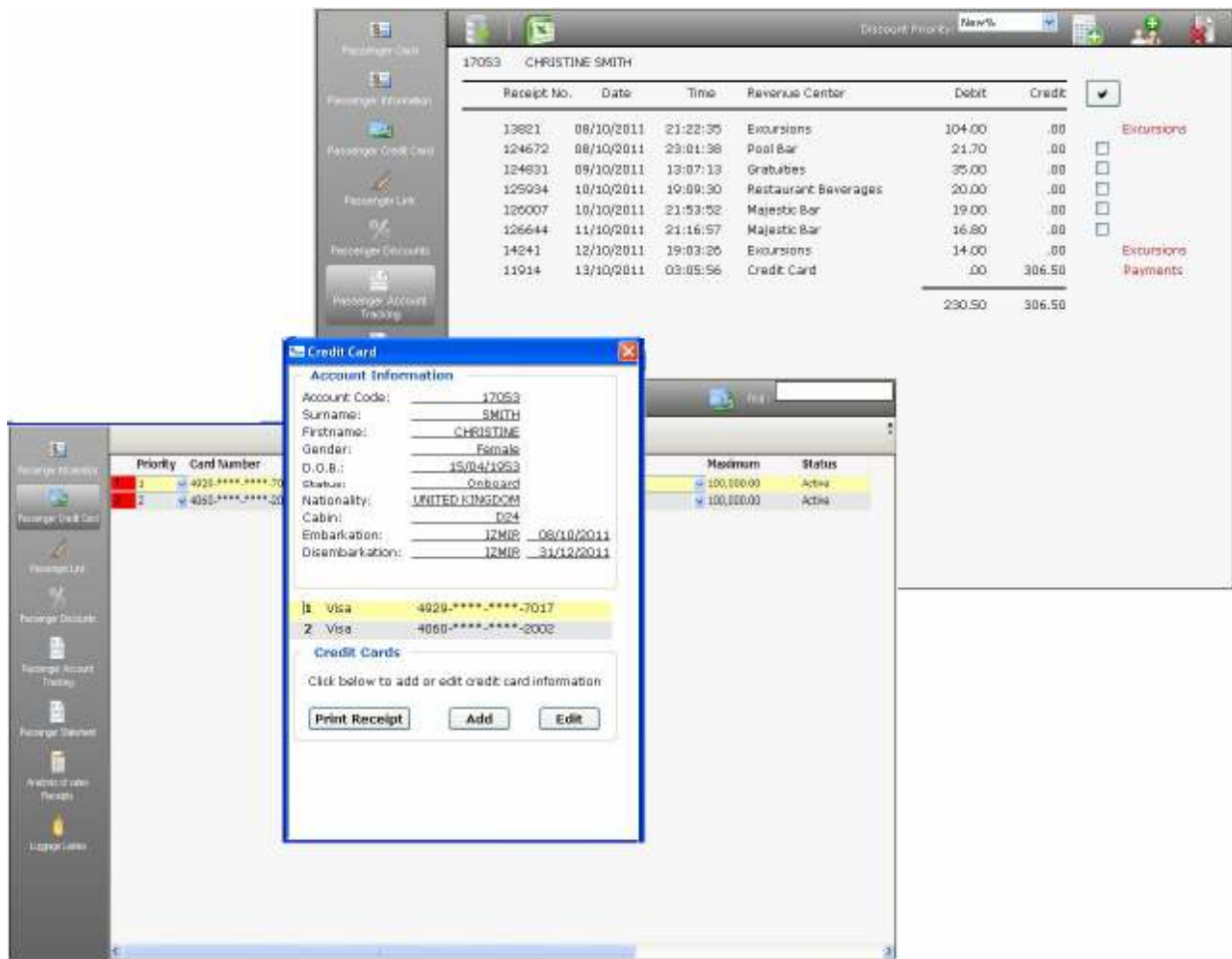
### Batch Procedures

Allows the user to modify data and run procedures with the same ease and convenience way as a single passenger.

Whenever the Onboard Card is used, in example at the Gangway or at the Reception, the passenger's photograph and personal information will be shown in order to identify the passenger.

Cruise Manager’s Back Office Module assists in a powerful way the progress of editing and registering necessary information for the functionality of the accounts. These functionalities include procedures to read passport via passport reader and customize statements/ invoices layouts. Functions to view/ modify invoices and registration of multiple credit cards.

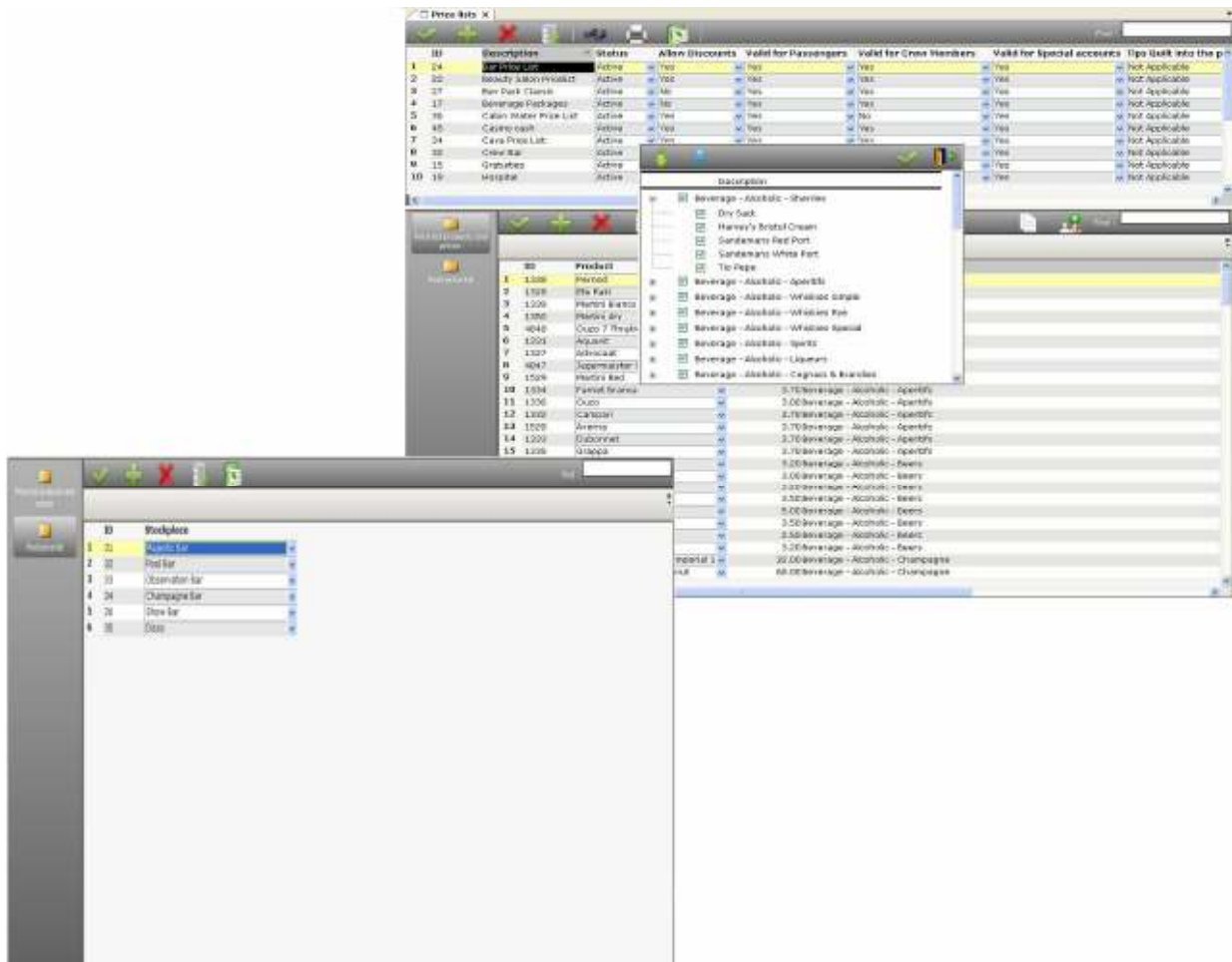
**Functionalities are available to view and modify, easy and fast, posted invoices of passengers, crew members and special accounts**



**The system allows details of multiple credit cards. Credit Card information is secured and encrypted.**

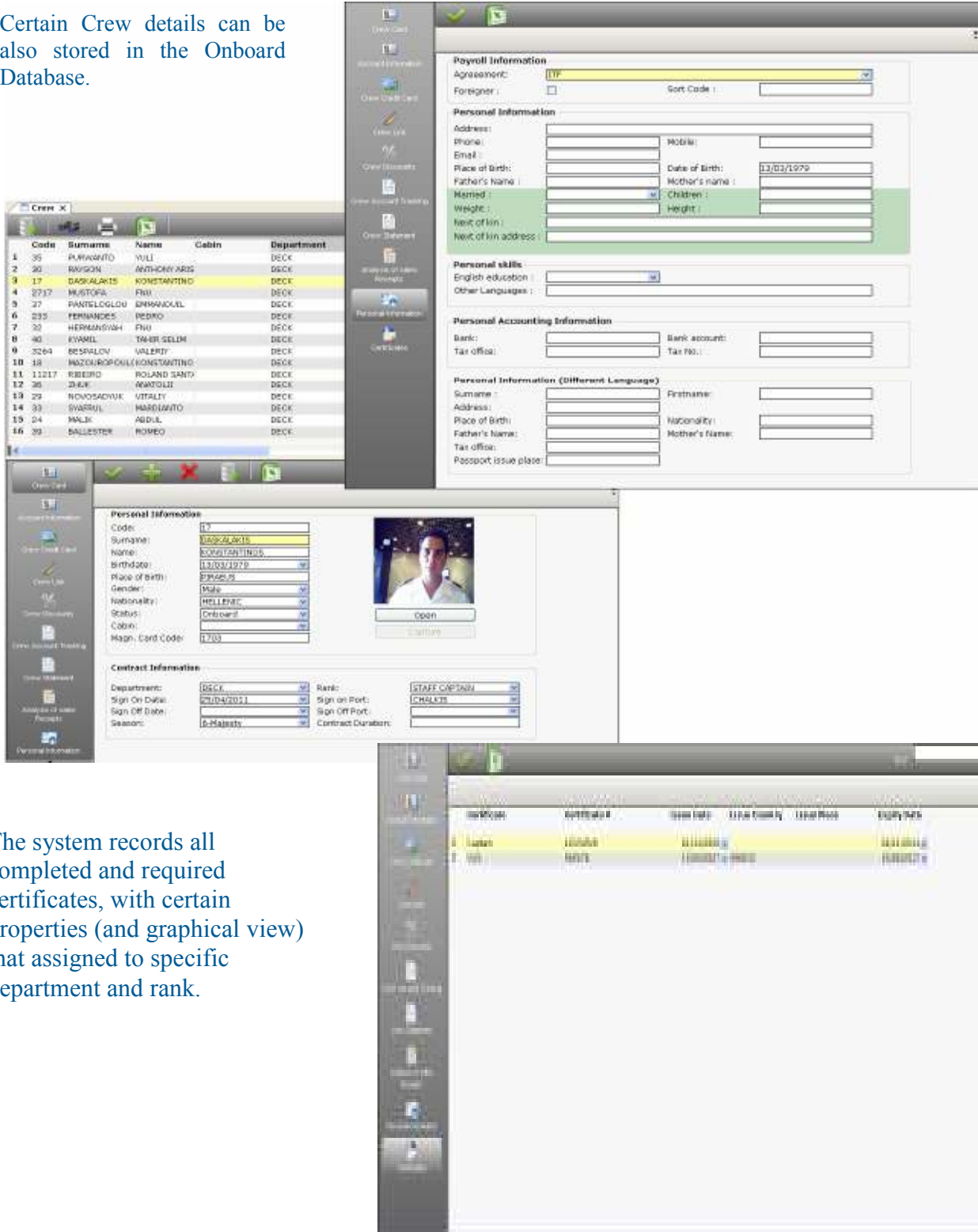
The invoicing function incorporates automatic price, discount and tipping for different account types and point of sales. The key component of the invoicing is the pricelist procedure which allows creating templates of pricelists, happy hours and discounts. These templates can be used for passengers, crew members, special accounts or any combination of them and must be rooted to one or more point of sales.

Price lists can be created according to the needs or can be prepared in order to use them later.



Routing Price lists to point of sales. With the same easy way, happy hours and discounts can be created.

Certain Crew details can be also stored in the Onboard Database.



The screenshot displays the CruiseManager interface with several key components:

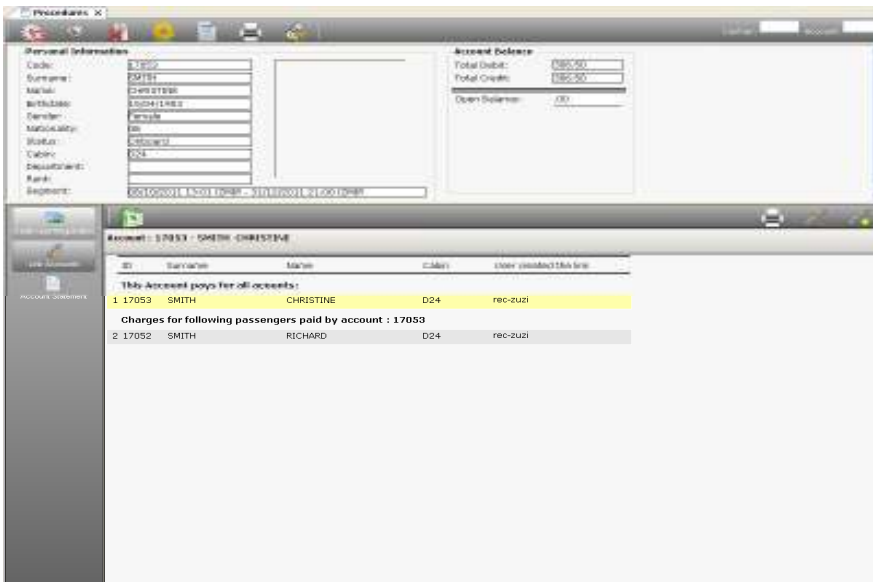
- Crew List (Top Left):** A table listing crew members with columns for Code, Surname, Name, Cabin, and Department. The following table represents the data shown:
 

Code	Surname	Name	Cabin	Department
1	PLAVANTO	VULLI		DECK
2	RAYSON	ANTHONY ARIS		DECK
3	DASKALAKIS	KONSTANTINO		DECK
4	2737	MUSTOFA	PHU	DECK
5	27	PANTELOGLOU	EMMANOUIL	DECK
6	233	FERNANDES	PEDRO	DECK
7	22	HERMAN SWAN	PHU	DECK
8	40	KYAMIL	TM-BH SELIM	DECK
9	3264	SEPALON	VALERIJ	DECK
10	18	NOZOLROPOULI	KONSTANTINO	DECK
11	11217	BREEDD	ROLAND SANDT	DECK
12	26	JAEK	ANATOLIE	DECK
13	29	NOVOSADYUK	VITALIJ	DECK
14	33	SWARSJL	HARDJAWITO	DECK
15	24	MALIK	ABDUL	DECK
16	29	BALLESTER	ROMEO	DECK
- Payroll Information (Top Right):** A form for entering payroll details, including Agreement (TF), Foreigner status, and various personal details.
- Personal Information (Middle Right):** A form for personal data, including Address, Phone, Email, Place of Birth, Date of Birth (13/03/1979), Father's name, Mother's name, Married status, Children, Weight, Height, Next of kin, and Next of kin address.
- Personal Accounting Information (Bottom Right):** A form for financial details, including Bank account, Tax office, and Tax No.
- Personal Information (Different Language) (Bottom Right):** A form for alternate language personal data, including Surname, Firstname, Address, Place of Birth, Nationality, Father's name, Mother's name, Tax office, and Passport issue place.
- Personal Information (Bottom Left):** A detailed form for the selected crew member (DASKALAKIS), including a photo, Code (133924216), Surname, Name, Birth date (13/03/1979), Place of Birth, Gender (Male), Nationality (HELLENIC), Status (Onboard), Cabin, and Magin Card Code (1703).
- Contract Information (Bottom Left):** A form for contract details, including Department (DECK), Rank (STAFF CAPTAIN), Sign On Date (23/04/2011), Sign On Port (CHALKE), Sign Off Date, Sign Off Port, Season (S-Majesty), and Contract Duration.
- Crew List (Bottom Right):** A smaller view of the crew list, highlighting the selected crew member.

The system records all completed and required certificates, with certain properties (and graphical view) that assigned to specific department and rank.

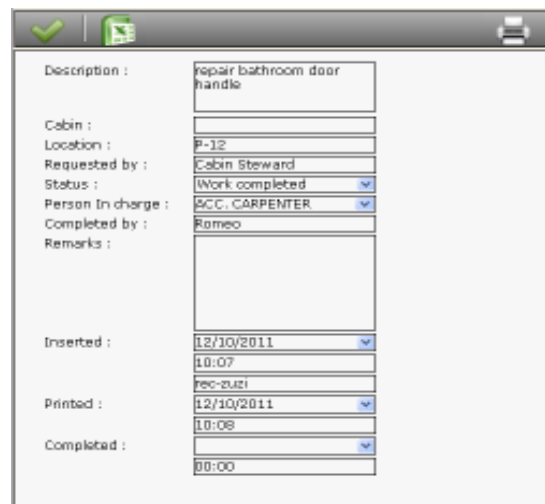
## Front Office

At this point all Front Office main procedures which are related to the needs of passengers or crew members, will take place. All these procedures are in one screen in order to reduce the complexity and to save time. CruiseManager facilitates the workflow of receptionists. Features as registration of credit cards, printing statements, correcting and voiding gratuities - if requested from the passenger-, registration of payments (customized print design), printing individual onboard cards and linking accounts included in this module.



### All Reception main features in one screen!

Front Office is responsible to add maintenance issues or requests, which been made by passengers into the system. CruiseManager's A.V.O.(avoid verbal order) is the issue tracking module, which can assists the organizations in tracking business, technical issues and manage them until their final resolution. The primary function of this module is to streamline the communication processes between departments and ensure that jobs are completed, providing job tracking, report on different statuses, providing management with analysis and reporting the performance as it relates to these functions.

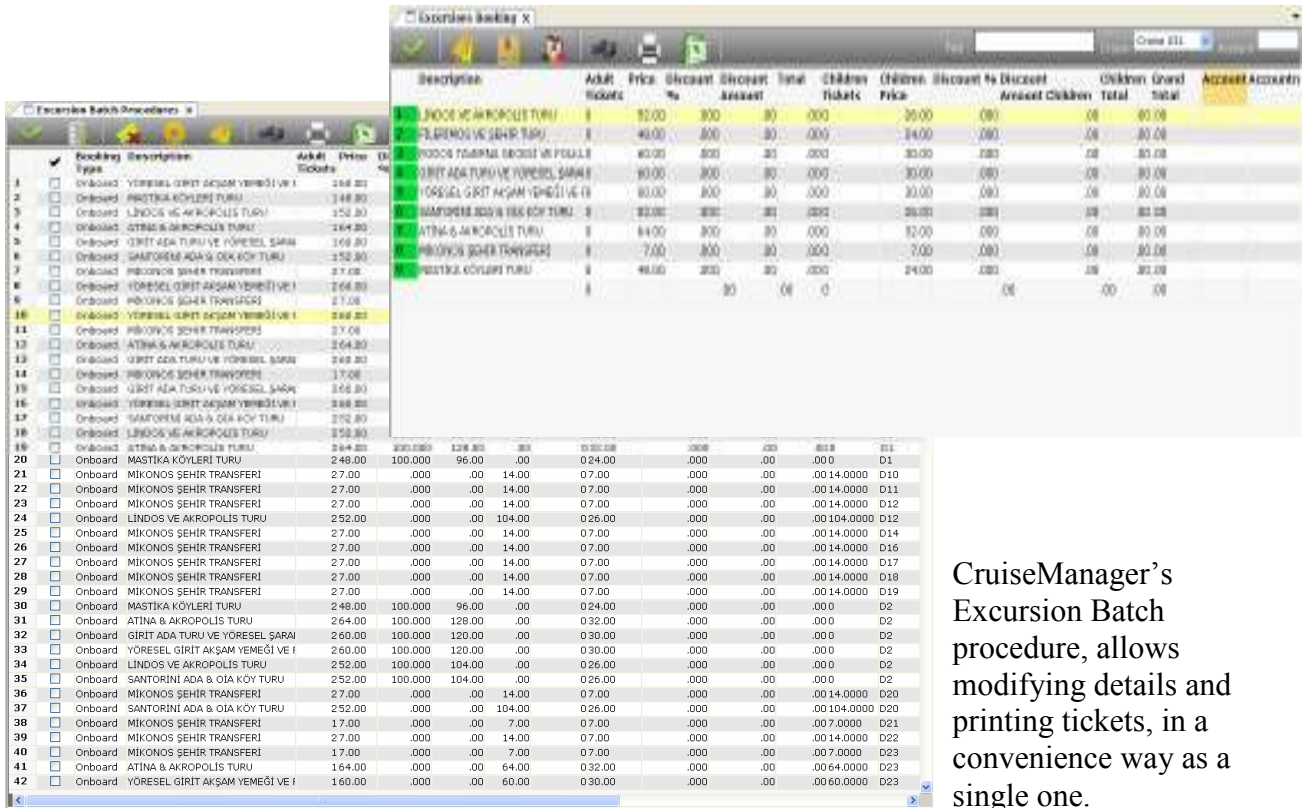


## Excursions Module

Shore Excursions are one of the most valuable activities for the passengers. So, this module has been designed to make the revenue's center management, simply and powerful, with the highest incomes.

The Excursion's module, take care these essential functions:

- Entering of Excursion and packages Templates
- Printing and reprinting tickets
- Customizing ticket design
- Waiting List Management
- Printing in Batch Mode
- Voiding, refunding and discounting in batch mode
- Scope to import pre-booked tours
- Handling of groups

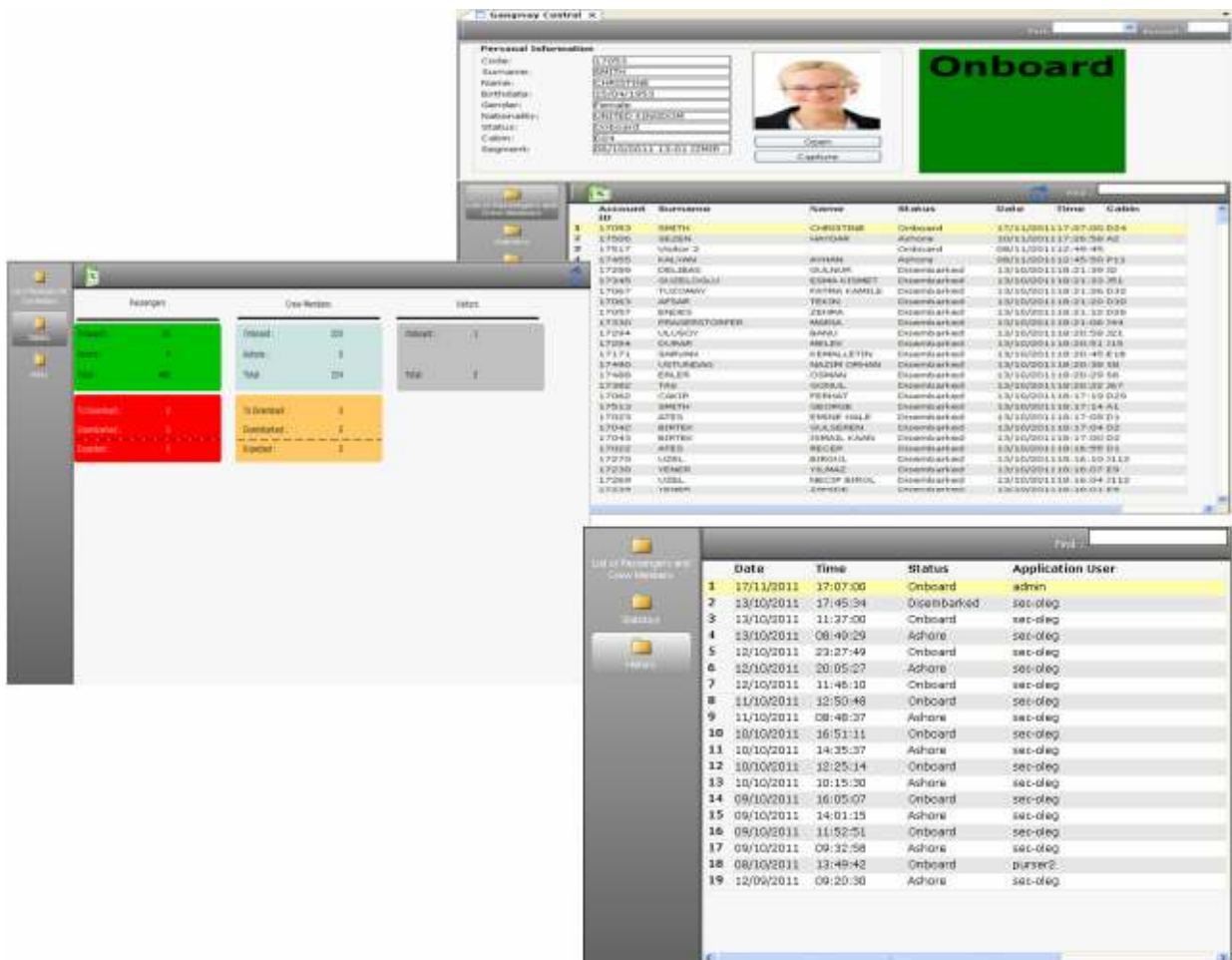


Excursion No	Excursion Adı	Adult Fiyatı	Children Fiyatı	Discount %	Onboard	Offboard	Onboard	Offboard	Onboard	Offboard	Onboard	Offboard	Onboard	Offboard	Onboard	Offboard
1	LINDOS VE AKROPOLIS TURU	10.00	300	30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2	LINDOS VE AKROPOLIS TURU	40.00	300	30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
3	YÖRESEL GİRİT AKŞAM YEMEĞİ VE F	16.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
4	LINDOS VE AKROPOLIS TURU	10.00	300	30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5	ATINA & AKROPOLIS TURU	164.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
6	GİRİT ADA TURU VE YÖRESEL SARAI	106.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
7	SANTORINI ADA & OJA KÖY TURU	152.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
8	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
9	YÖRESEL GİRİT AKŞAM YEMEĞİ VE F	16.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
10	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
11	YÖRESEL GİRİT AKŞAM YEMEĞİ VE F	16.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
12	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
13	ATINA & AKROPOLIS TURU	164.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
14	GİRİT ADA TURU VE YÖRESEL SARAI	106.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
15	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
16	GİRİT ADA TURU VE YÖRESEL SARAI	106.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
17	YÖRESEL GİRİT AKŞAM YEMEĞİ VE F	16.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
18	SANTORINI ADA & OJA KÖY TURU	152.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
19	LINDOS VE AKROPOLIS TURU	10.00	300	30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
20	MASTIKA KÖYLERİ TURU	248.00	100.000	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
21	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
22	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
23	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
24	LINDOS VE AKROPOLIS TURU	252.00	100.000	104.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
26	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
27	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
28	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
29	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
30	MASTIKA KÖYLERİ TURU	248.00	100.000	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
31	ATINA & AKROPOLIS TURU	264.00	100.000	128.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
32	GİRİT ADA TURU VE YÖRESEL SARAI	260.00	100.000	120.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
33	YÖRESEL GİRİT AKŞAM YEMEĞİ VE F	260.00	100.000	120.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
34	LINDOS VE AKROPOLIS TURU	252.00	100.000	104.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
35	SANTORINI ADA & OJA KÖY TURU	252.00	100.000	104.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
36	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
37	SANTORINI ADA & OJA KÖY TURU	252.00	100.000	104.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
38	MİKONOS ŞEHİR TRANSFERİ	17.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
39	MİKONOS ŞEHİR TRANSFERİ	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
40	MİKONOS ŞEHİR TRANSFERİ	17.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
41	ATINA & AKROPOLIS TURU	164.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
42	YÖRESEL GİRİT AKŞAM YEMEĞİ VE F	160.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

CruiseManager's Excursion Batch procedure, allows modifying details and printing tickets, in a convenience way as a single one.

## Gangway Module

Movements of passengers, crew members and visitors, have been recorded at the gangway. The onboard card swiped as they are going ashore or returning onboard. The result is in real-time by counting the number of passengers, visitors and crew members onboard/ashore, expected, and disembarked. All necessary details, including the photograph will be shown after swiping the card or reading the barcode. Additional information is stored in order to improve the efficiency. Features as register visitor's account and report to view visitor's book is included.



The screenshot displays the 'Gangway Control' software interface. It includes several key components:

- Personal Information Panel:** Shows details for a selected user, including name (SHETH), photo, and a large green 'Onboard' status indicator.
- Passenger List Table:** A table with columns for Account ID, Surname, Name, Status, Date, Time, and Cabin. It lists various passengers with their current status (e.g., Onboard, Disembarked, Ashore).
- Summary Dashboard:** A section with colored boxes (green, red, orange) representing counts for 'Onboard', 'Disembarked', and 'Expected' passengers.
- Visitor Log Table:** A table with columns for Date, Time, Status, and Application User, providing a detailed log of all movements.

Account ID	Surname	Name	Status	Date	Time	Cabin
17083	SHETH	CHRISTIE	Onboard	12/10/2011	17:07:00	D04
17086	WELSH	ANDREW	Ashore	09/10/2011	17:26:56	A02
17087	VALER 2	ANDREW	Onboard	08/10/2011	12:48:46	
17095	KALWAN	JOHANN	Ashore	08/10/2011	10:45:50	P13
17289	DELSBAG	SILVIA	Disembarked	12/10/2011	11:21:00	D02
17345	SMELDRAU	EDINA KIMMET	Disembarked	12/10/2011	10:51:38	D01
17047	TUCOMAY	MARIN KAMILL	Disembarked	12/10/2011	11:31:36	D10
17063	APFEL	TEREK	Disembarked	12/10/2011	10:10:00	D00
17057	SHOES	ZENIA	Disembarked	12/10/2011	11:21:32	D08
17330	FRAGERTORFER	MARIA	Disembarked	12/10/2011	10:31:06	D04
17124	VALUITY	SARU	Disembarked	12/10/2011	11:21:56	D01
17094	KUNAP	ANNE	Disembarked	12/10/2011	10:20:51	D18
17171	SARINA	SARINA STEIN	Disembarked	12/10/2011	11:21:48	E18
17440	LEITENBERG	MARCO CHERAN	Disembarked	12/10/2011	10:20:00	E01
17486	SALES	JOSMAN	Disembarked	12/10/2011	11:21:50	D08
17082	FRU	MORAL	Disembarked	12/10/2011	10:20:02	D07
17065	CARIN	VERAET	Disembarked	12/10/2011	11:21:50	D04
17012	SHETH	GEORGE	Disembarked	12/10/2011	10:37:24	A01
17023	JOHN	WIMAR HALL	Disembarked	12/10/2011	11:21:50	D09
17042	BERTER	SUKSIBENI	Disembarked	12/10/2011	11:21:04	D02
17043	BERTER	EMMA KANA	Disembarked	12/10/2011	11:21:00	D02
17062	JOHN	WIMAR	Disembarked	12/10/2011	11:21:50	D09
17079	LOREN	MORAL	Disembarked	12/10/2011	11:21:50	D12
17030	VENER	YUSAAZ	Disembarked	12/10/2011	10:10:07	E01
17088	VALER	WELSP BRINK	Disembarked	12/10/2011	11:21:36	D11

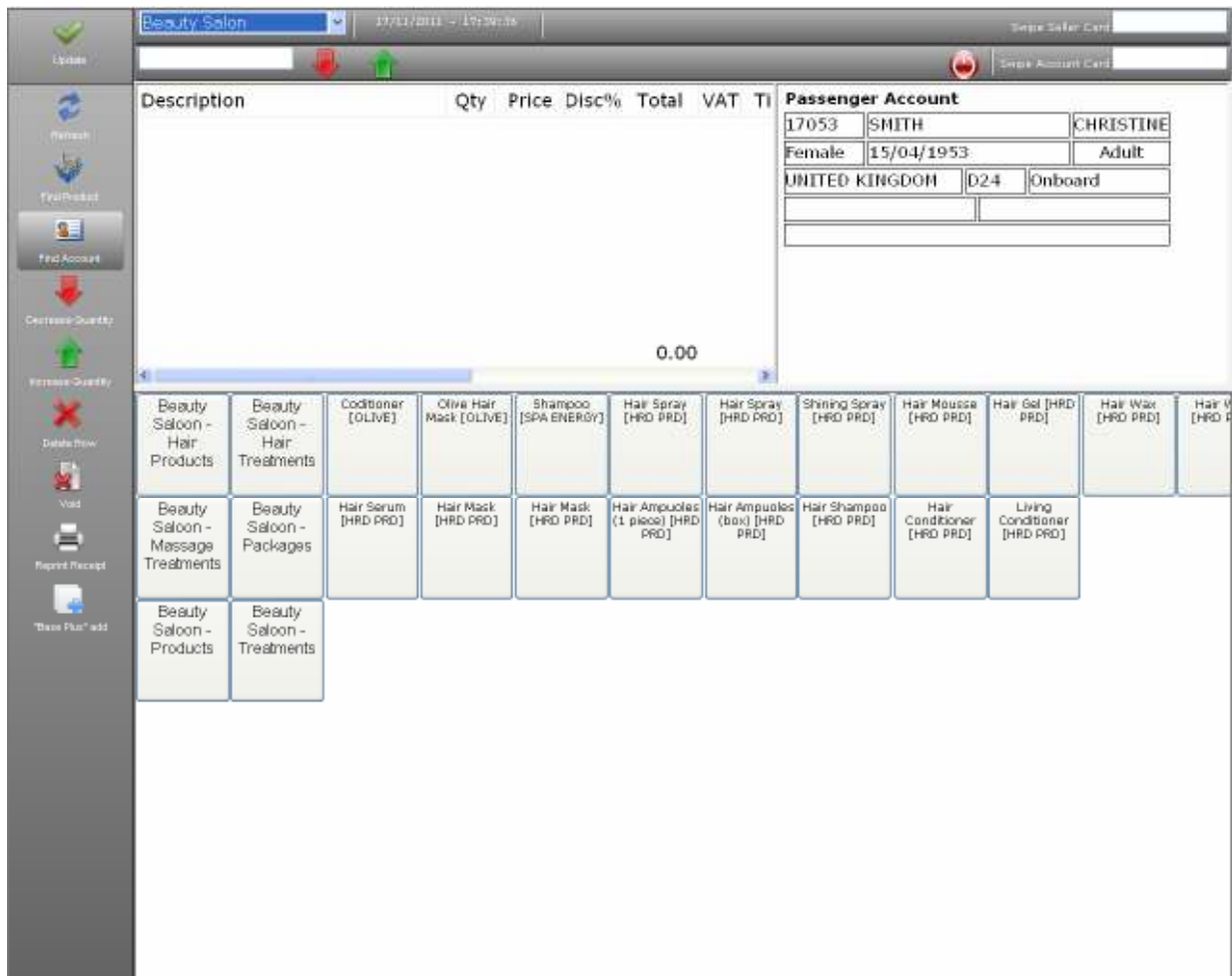
Date	Time	Status	Application User
17/11/2011	17:07:00	Onboard	admin
12/10/2011	17:45:34	Disembarked	sec-04g
12/10/2011	11:27:00	Onboard	sec-04g
12/10/2011	08:40:29	Ashore	sec-04g
12/10/2011	23:27:49	Onboard	sec-04g
12/10/2011	20:05:27	Ashore	sec-04g
12/10/2011	11:48:10	Onboard	sec-04g
11/10/2011	12:50:48	Onboard	sec-04g
11/10/2011	08:48:37	Ashore	sec-04g
10/10/2011	16:51:11	Onboard	sec-04g
10/10/2011	14:35:37	Ashore	sec-04g
10/10/2011	12:25:14	Onboard	sec-04g
10/10/2011	10:15:30	Ashore	sec-04g
09/10/2011	16:05:07	Onboard	sec-04g
09/10/2011	14:01:13	Ashore	sec-04g
09/10/2011	11:52:51	Onboard	sec-04g
09/10/2011	09:32:58	Ashore	sec-04g
08/10/2011	13:49:42	Onboard	purser2
12/09/2011	09:20:30	Ashore	sec-04g

## POS

POS is designed to support the operations of all revenue generating departments. The module is suitable for Beverage, Food, Gift shop, Duty Free, Beauty and any other retail Department.

### Features included:

- **Entering sales, charging accounts and deducting stock**, it's an easy transaction
- **Printing and reprinting checks**
- **Voiding checks**
- **Automatic** – applies automatic prices, discounts, taxes, happy hour prices in one transaction for different account types and different revenue center
- **Modern** – Works with all modern devices (ex. Micros) including bar code, card readers, two-color printer and network receipt printer
- Runs in any network.
- **Integrated** with all products included in Back Office and their properties



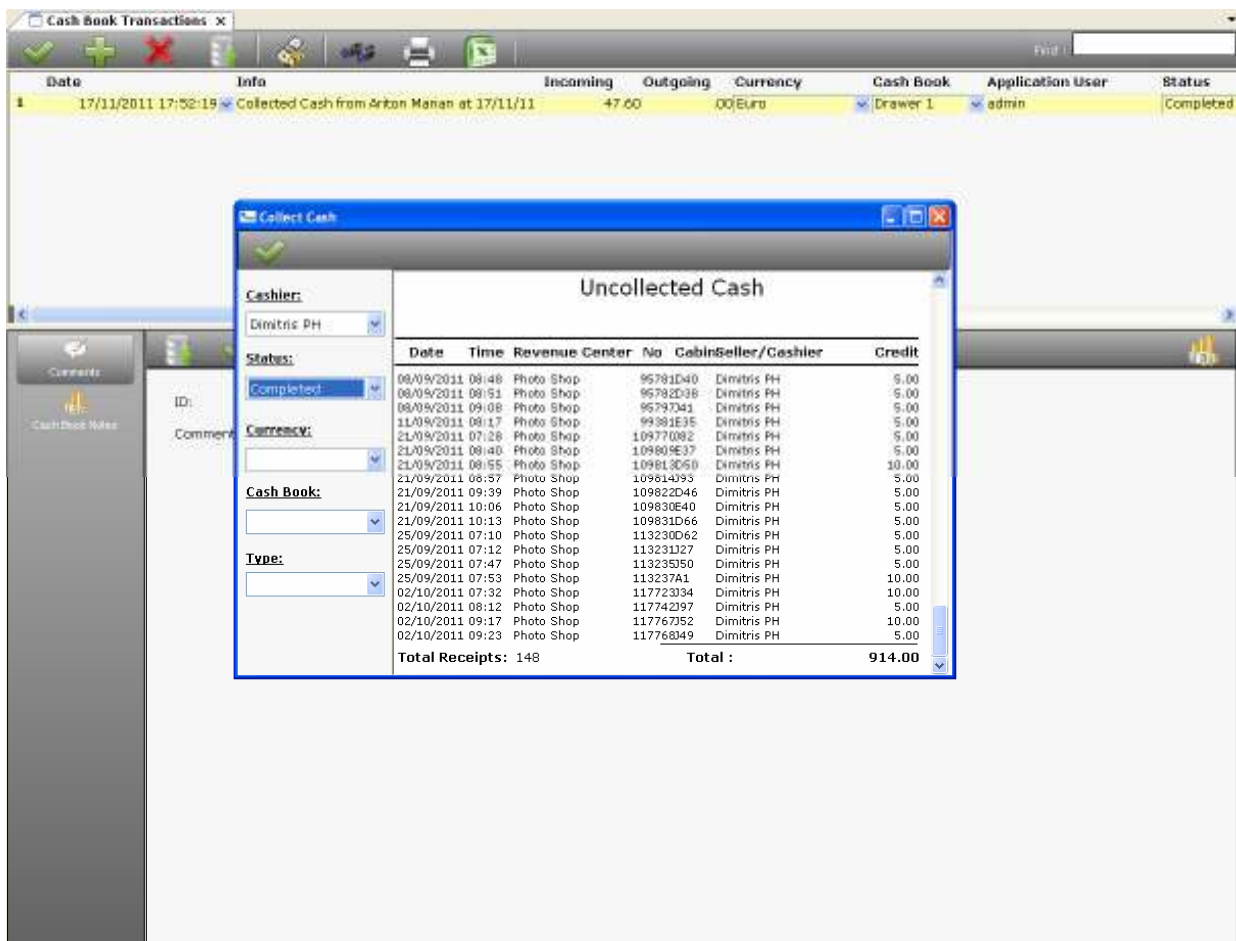
The screenshot displays the POS interface for a 'Beauty Salon' transaction. The main area shows a table of products with columns for Description, Qty, Price, Disc%, Total, VAT, and TI. The total amount is 0.00. A sidebar on the left contains navigation icons for Update, Refresh, Find Product, Find Account, Decrease Quantity, Increase Quantity, Delete Item, Void, Reprint Receipt, and 'Base Price' add. The top right shows a 'Passenger Account' summary for Christine Smith, born 15/04/1953, from the United Kingdom, with a D24 Onboard status.

Description	Qty	Price	Disc%	Total	VAT	TI
Beauty Saloon - Hair Products						
Beauty Saloon - Hair Treatments						
Conditioner [OLIVE]						
Olive Hair Mask [OLIVE]						
Shampoo [SPA ENERGY]						
Hair Spray [HRD PRD]						
Hair Spray [HRD PRD]						
Shining Spray [HRD PRD]						
Hair Mousse [HRD PRD]						
Hair Gel [HRD PRD]						
Hair Wax [HRD PRD]						
Hair V [HRD PRD]						
Beauty Saloon - Message Treatments						
Beauty Saloon - Packages						
Hair Serum [HRD PRD]						
Hair Mask [HRD PRD]						
Hair Mask [HRD PRD]						
Hair Ampoules (1 piece) [HRD PRD]						
Hair Ampoules (box) [HRD PRD]						
Hair Shampoo [HRD PRD]						
Hair Conditioner [HRD PRD]						
Living Conditioner [HRD PRD]						
Beauty Saloon - Products						
Beauty Saloon - Treatments						



## Cash Book Management

CruiseManager's Cash Book can be used to record everyday cash transactions. It is extremely simple to use and data entry is very fast. Uncollected cash is a valuable tool, providing us the complete control of the payments onboard (i.e. Reception and any other retail department). Also this module handles multiple cash books and all currencies.



The screenshot displays the 'Cash Book Transactions' window with a single transaction record:

Date	Info	Incoming	Outgoing	Currency	Cash Book	Application User	Status
17/11/2011 17:52:19	Collected Cash from Arkon Manian at 17/11/11	47.00		00Euro	Drawer 1	admin	Completed

The 'Collect Cash' dialog box shows the following 'Uncollected Cash' data:

Date	Time	Revenue Center	No	Cabin/Seller/Cashier	Credit
08/09/2011	08:48	Photo Shop	95791D40	Dimitris PH	5.00
08/09/2011	08:51	Photo Shop	95792D38	Dimitris PH	5.00
08/09/2011	09:08	Photo Shop	95793441	Dimitris PH	5.00
11/09/2011	08:17	Photo Shop	99381E35	Dimitris PH	5.00
21/09/2011	07:28	Photo Shop	10977082	Dimitris PH	5.00
21/09/2011	08:40	Photo Shop	109805E37	Dimitris PH	5.00
21/09/2011	08:55	Photo Shop	109813D50	Dimitris PH	10.00
21/09/2011	08:57	Photo Shop	109814993	Dimitris PH	5.00
21/09/2011	09:39	Photo Shop	109822D46	Dimitris PH	5.00
21/09/2011	10:06	Photo Shop	109830E40	Dimitris PH	5.00
21/09/2011	10:13	Photo Shop	109831D66	Dimitris PH	5.00
25/09/2011	07:10	Photo Shop	113230D62	Dimitris PH	5.00
25/09/2011	07:12	Photo Shop	113231J27	Dimitris PH	5.00
25/09/2011	07:47	Photo Shop	113235J50	Dimitris PH	5.00
25/09/2011	07:53	Photo Shop	113237A1	Dimitris PH	10.00
02/10/2011	07:32	Photo Shop	117723034	Dimitris PH	10.00
02/10/2011	08:12	Photo Shop	11774297	Dimitris PH	5.00
02/10/2011	09:17	Photo Shop	117767352	Dimitris PH	10.00
02/10/2011	09:23	Photo Shop	117768349	Dimitris PH	5.00
<b>Total Receipts: 148</b>				<b>Total :</b>	<b>914.00</b>

## Credit Card

While you are collecting the credit card information, you may proceed in an acceptable time interval with the clearance. CruiseManager's interface enables to create fast request files (pre-authorization and final) and import to the system the answered file. Also there are available reports to receive accepted or rejected records. The integration of new interfaces with a Bank or a Clearing House is a simple procedure for the Development Team. Credit Card information is secured and encrypted in the Database.

Code	Surname	Firstname	Cabin	Amount	Type	Number	Record Type	Request Code	Req. Date	Req. Time	File Name
1.3140			45	215.79	Visa	4923-****-****-8088	Charge	6-Majesty/3776	13/10/2011	02:51:33	17044509
2.3140			45	208.00	Visa	4923-****-****-8088	Preauth	6-Majesty/3734	08/11/2011	13:30:16	
3.3140			45	208.00	Visa	4923-****-****-8088	Preauth	6-Majesty/3794	10/11/2011	17:31:46	
4.3180			518	258.79	Visa	4912-****-****-3784	Charge	6-Majesty/3804	13/10/2011	02:51:33	17044514
5.3180			518	208.00	Visa	4912-****-****-3784	Preauth	6-Majesty/3896	08/11/2011	13:30:16	
6.3180			518	208.00	Visa	4912-****-****-3784	Preauth	6-Majesty/3998	10/11/2011	17:31:46	
7.3180			512	267.50	Mastercard	9528-****-****-5088	Charge	6-Majesty/3802	13/10/2011	02:51:33	17044515
8.17042			D2	148.70	Visa	4500-****-****-8665	Charge	6-Majesty/3797	13/10/2011	02:51:33	17044510
9.17042			D2	148.70	Visa	4506-****-****-6484	Manual	CR031D2	13/10/2011	15:52:36	17049958
10.17042			D2	100.00	Visa	4506-****-****-6484	Preauth	6-Majesty/3931	08/11/2011	13:30:16	
11.17042			D2	200.00	Visa	4506-****-****-6484	Preauth	6-Majesty/3985	10/11/2011	17:31:46	
12.17044			D20	306.80	Visa	4539-****-****-6308	Charge	6-Majesty/3803	13/10/2011	02:51:33	17044516
13.17044			D20	100.00	Visa	4539-****-****-6308	Preauth	6-Majesty/3903	08/11/2011	13:30:16	
14.17044			D20	200.00	Visa	4539-****-****-6308	Preauth	6-Majesty/3991	10/11/2011	17:31:46	
15.17336			D21	93.30	Mastercard	5504-****-****-2999	Manual	CR031D21B	13/10/2011	15:27:38	17049735
16.17046			D21	103.00	Mastercard	5127-****-****-0008	Manual	CR031D21A	13/10/2011	16:33:55	17050310
17.17046			D21	100.00	Mastercard	5127-****-****-0008	Preauth	6-Majesty/3936	08/11/2011	13:30:16	
18.17336			D21	100.00	Mastercard	5504-****-****-2999	Preauth	6-Majesty/3935	08/11/2011	13:30:16	
19.17046			D21	200.00	Mastercard	5127-****-****-0008	Preauth	6-Majesty/3993	10/11/2011	17:31:46	

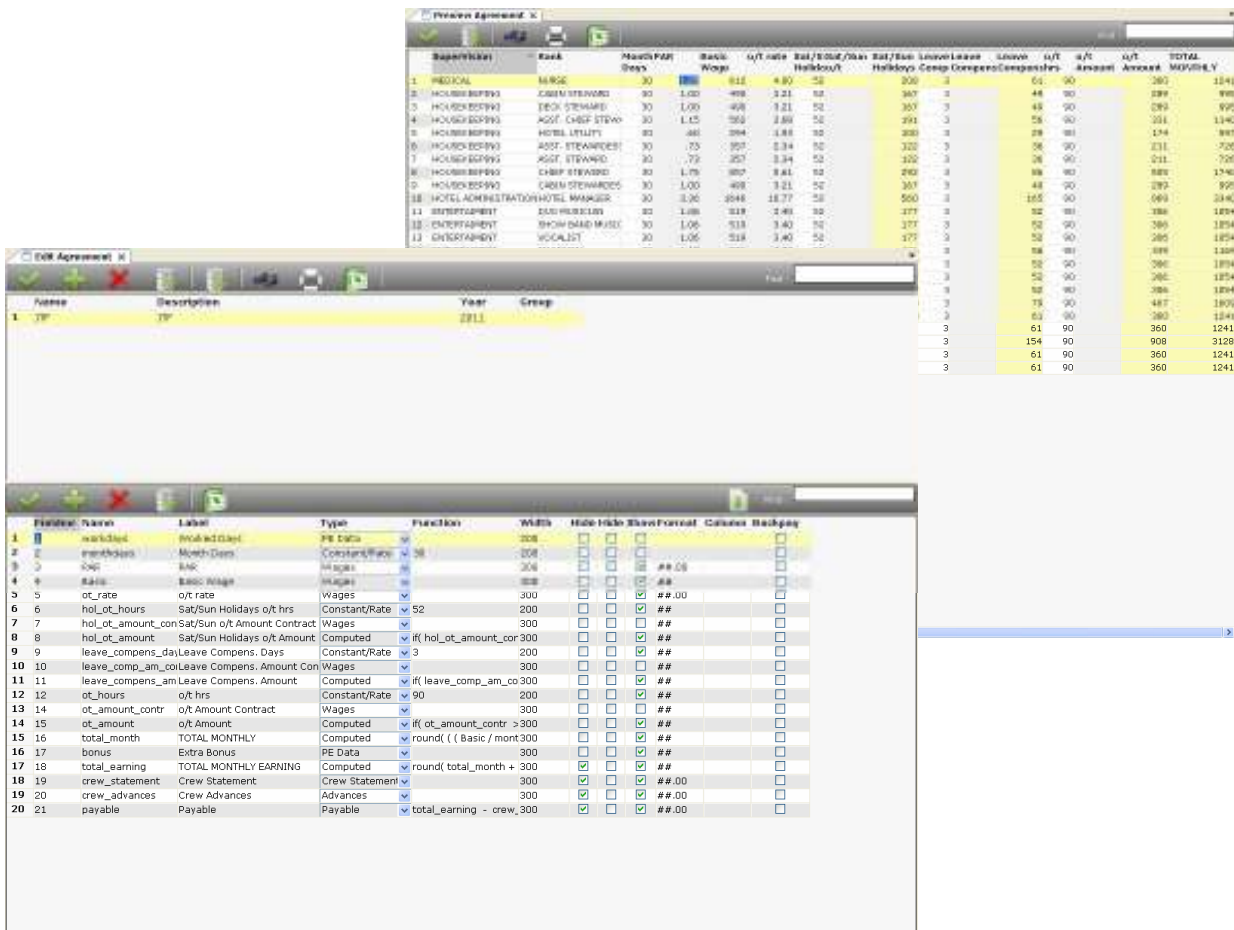
Code	Firstname	Surname	Cabin	Amount	Type	Number	Record Type	Request Code	Req. Date	Req. Time	File Name
17138		TORKER	D70	70.00	Mastercard						
17139		BERIKER	D70	70.00	Mastercard						
17311		TAN	D72	70.00	Mastercard						
17137		AYKOL	D74	70.00	Mastercard						
17142		BUYUKKAPLAN	D76	70.00	Mastercard						
17020		DEGER	D8	70.00	Visa						
17198		ICTEN	E1	70.00	Mastercard						
17161		YILMAZ	E11	70.00	Mastercard						
17230		SARLAK	E15	70.00	Mastercard						
17174		ARISOY	E19	70.00	Visa						
17175		GULEC	E2	70.00	Visa						
17177		AKMAN	E20	70.00	Mastercard						
17178		OKUMUS	E20	70.00	Visa						
17181		MULAYIM	E22	70.00	Mastercard						
17183		CAKAR	E23	70.00	Mastercard						
17188		ERDENER	E25	70.00	Mastercard						
17191		YOLUN	E27	70.00	Mastercard						

## Payroll Module

In a modern cruise ship, there are many crew nationalities onboard. The payroll management can be very complex and difficult. The solution is CruiseManager's Payroll Module, that is very easy to use and can fully customized, in order to meet the needs of a growing cruise ship and a growing company. The Payroll Module holds contract and payroll information in the database, which is fully integrated with the Back Office Module. It calculates the payroll columns dynamically, depending to the agreement. All reports can be generated as required, using the CruiseManager's Report Designer.

### Benefits including:

- Unlimited Agreements
- Fully integrated with the Back Office Module
- Choice of currencies
- Monitors the cash advance and the onboard expenses
- Customizing pay design
- Unlimited Crew Periods



The screenshot displays three windows from the CruiseManager Payroll Module:

- Person Agreement X (Top):** A table listing crew members with columns for Rank, Month Pay, Basic Wage, o/t rate, Sal/Basic/Day, Sal/Basic/Week, Leave/Leave, Leave, o/t, o/t Amount, o/t, and TOTAL MOVING. The table includes rows for MEDICAL, HOTEL STWARDS, HOTEL STAFF, AGOST STEWARDES, AGOST STEWARD, CHIEF STEWARD, and HOTEL ADMINISTRATIONHOTEL MANAGER.
- Person Agreement X (Middle):** A list view showing columns for Name, Description, Year, and Crew. It displays a list of agreements for the year 2011.
- Person Agreement X (Bottom):** A detailed table for a specific agreement with columns for Position, Name, Label, Type, Function, W/S, Hide, Hide, Show, Format, Cause, and Package. It lists various payroll components like worked days, month days, basic wage, o/t rate, and total monthly earnings.

## Inventory Module

CruiseManager's Inventory Management System offers the functionality required to manage the purchasing and inventory control processes in an efficient save time and cost. The program follows the logical of purchasing process, from time of purchase to the point of consumption and is a part of CruiseManager's System and is fully integrated with the POS System.

### The following features are included:

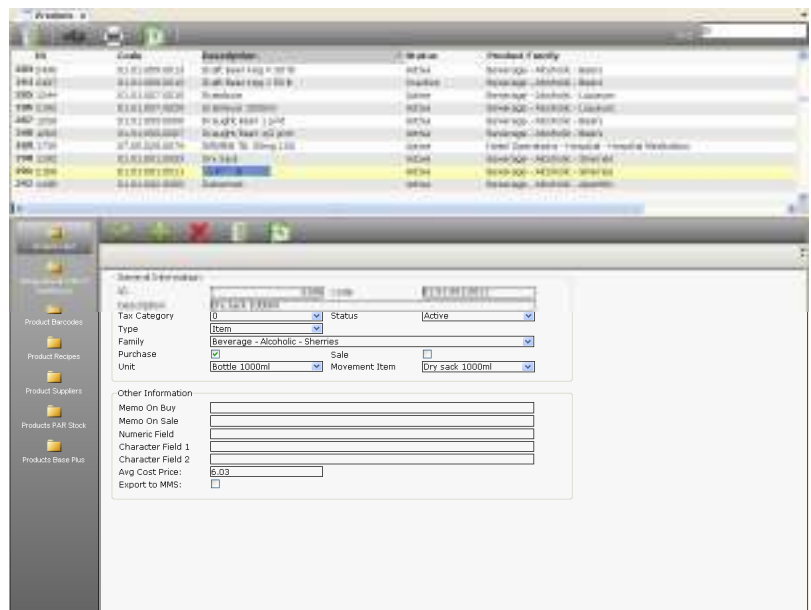
- Ordering
- Receiving
- Adjustments
- Internal Requisitions
- Internal Movements
- Inventories in Main Store Rooms & Point of Consumption
- Stock on Hand Reports
- Reports
- Product List
- Live Reporting

### Product List

CruiseManager's product list contains sale and consumable products that will be used onboard.

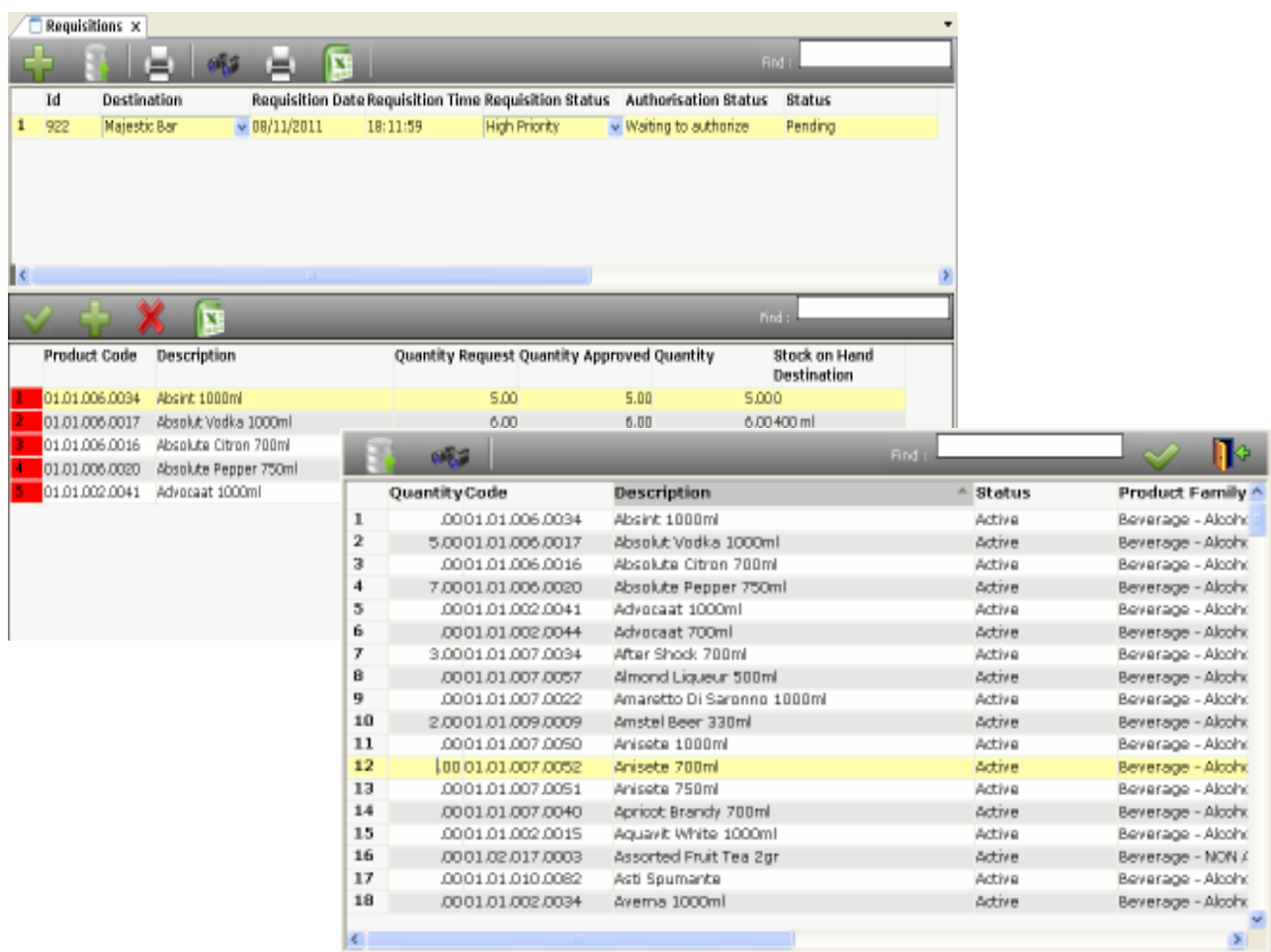
### Features Included:

- Multiple product properties
- Code assigned by the system/user
- Multiple Barcodes
- PAR Stocks by Store Room
- Product Recipes
- Sale products "Base" Plus
- Code by supplier
- Geographical order in Store Room



## Internal Requisitions

A requisition is the document which is produced by the head of the department, who specifies the delivered products. The requisition is produced and authorized onboard by the appropriate persons, and then it is send to the store manager for processing.



Id	Destination	Requisition Date	Requisition Time	Requisition Status	Authorisation Status	Status
1	Majestic Bar	08/11/2011	18:11:59	High Priority	Waiting to authorize	Pending

Product Code	Description	Quantity Request	Quantity Approved	Quantity	Stock on Hand	Destination
01.01.006.0034	Absint 1000ml	5.00	5.00	5.000	5.000	
01.01.006.0017	Absolut Vodka 1000ml	6.00	6.00	6.000	6.00400 ml	
01.01.006.0016	Absolute Citron 700ml					
01.01.006.0020	Absolute Pepper 750ml					
01.01.002.0041	Advocaat 1000ml					

Quantity Code	Description	Status	Product Family
0001.01.006.0034	Absint 1000ml	Active	Beverage - Alcohl
5.0001.01.006.0017	Absolut Vodka 1000ml	Active	Beverage - Alcohl
0001.01.006.0016	Absolute Citron 700ml	Active	Beverage - Alcohl
7.0001.01.006.0020	Absolute Pepper 750ml	Active	Beverage - Alcohl
0001.01.002.0041	Advocaat 1000ml	Active	Beverage - Alcohl
0001.01.002.0044	Advocaat 700ml	Active	Beverage - Alcohl
3.0001.01.007.0034	After Shock 700ml	Active	Beverage - Alcohl
0001.01.007.0057	Almond Liqueur 500ml	Active	Beverage - Alcohl
0001.01.007.0022	Amarretto Di Saronno 1000ml	Active	Beverage - Alcohl
2.0001.01.009.0009	Amstel Beer 330ml	Active	Beverage - Alcohl
0001.01.007.0050	Aniseba 1000ml	Active	Beverage - Alcohl
0001.01.007.0052	Aniseba 700ml	Active	Beverage - Alcohl
0001.01.007.0051	Aniseba 750ml	Active	Beverage - Alcohl
0001.01.007.0040	Apricot Brandy 700ml	Active	Beverage - Alcohl
0001.01.002.0015	Aquavit White 1000ml	Active	Beverage - Alcohl
0001.02.017.0003	Assorted Fruit Tea 2gr	Active	Beverage - NON A
0001.01.010.0082	Asti Spumante	Active	Beverage - Alcohl
0001.01.002.0034	Avema 1000ml	Active	Beverage - Alcohl

Very simple procedure to request products!

## Approval Process

Once the requisition has been entered into the system, the head of department must approve or deny the movement. At this point this person can change the quantities.

## Movements

Once the movement has been approved from the head of department, the store keeper has to proceed with the change of the status (discharged from Stores and received at the destination). At this point the store keeper can change the quantities.

## Inventory

Id	POC / Warehouse	Date	Time	Description	Status	
1	101	Pool Bar	09/11/2011	14:23:06	End of Cruise 11	Incomplete

Product	Balance	Physical Count	Difference
1 John Jameson 1000ml	100.00	100.00	.00
2 Becks Beer 330ml	24.00	24.00	.00
3 Guinness	4.00	4.00	.00
4 Mumm Cordon Rouge Brut	.01	.01	.00
5 Coca Cola 330ml	12.00	12.00	.00
6 Ginger Ale 330ml	18.00	18.00	.00
7 Soda Water 330ml	26.00	26.00	.00
8 Tonic Water 330ml	36.00	36.00	.00
9 Mineral Water Nat. 1/2 Litre	4.00	4.00	.00
10 Premier	9.00	9.00	.00
11 Nescafe Instant Coffee	.00	.00	.00
12 Bordeaux Menuts white	.01	.01	.00
13 Orvieto Bigl Classico Superiore	.01	.01	.00
14 Torres Vina Sol Dry	.01	.01	.00
15 Zorbas White Wine	.01	.01	.00
16 Beaujolais Village J. Pellerin 750ml	-1,374.99	.00	.00
17 Sangre de Toro - Torres	.01	.01	.00
18 Marques de Marestal Rose	.01	.01	.00
19 Ball's 1000ml	350.00	.00	.00
20 H&G Dimple 1000ml	950.00	.00	.00
21 Grants 1000ml	.01	.01	.00
22 J.W. Red label 1000ml	1,000.00	.00	.00
23 Four Roses 700ml	.01	.01	.00
24 Jim Beam 1000ml	175.00	.00	.00
25 Wild Turkey 1000ml	.01	.01	.00
26 Gordons Dry Gin 1000ml	-539.99	.00	.00
27 House Gin 1000ml	2,000.00	.00	.00
28 Absolute Citron 700ml	4,900.00	.00	.00
29 House Vodka 7 Feet 700ml	.01	.01	.00
30 Absolute Pepper 750ml	6,000.00	.00	.00
31 Bacardi White 1000ml	1,000.00	.00	.00
32 House White Rum 1000ml	-79.99	.00	.00

## Random Inventory Spot checks available

**Create Inventory Spot Check**

---

**Inventory Spot Check**

Description:

POC or Store Room:

Type:

# of items:

## **Worldwide Business Software & Solutions Ltd.**

### **Greece**

#### **Head Office**

50 Aspropotamou Street  
173 42 - Ag. Dimitrios  
Athens – Greece  
Tel.: +30 210 9858580  
[info@cruise-manager.com](mailto:info@cruise-manager.com)

### **Cyprus**

11 Bouboulinas Street  
1060 Nicosia, Cyprus  
[info@cruise-manager.com](mailto:info@cruise-manager.com)

### **Support Team**

Always Available  
Tel: +30 6942 20 40 02  
[support@cruise-manager.com](mailto:support@cruise-manager.com)

**[www.cruise-manager.com](http://www.cruise-manager.com)**